

2022 Q1

The Seattle Public Library LEVY REPORT



EXECUTIVE SUMMARY

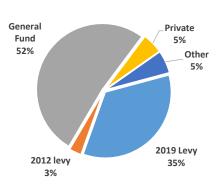
Expanding services and navigating transitions

Levy background

In August 2019, Seattle voters overwhelmingly approved (76%) a seven-year, \$219.1 million property tax levy to maintain and enhance Library services from 2020 through 2026, renewing a seven-year \$122.6 million levy that expired at the end of 2019.

In 2022, the 2019 Levy accounts for \$42 million (35%) of the Library's total revised budget of \$121.2 million. The City General Fund provides \$62.7 million (52%), and other sources, including The Seattle Public Library Foundation, federal grants, and Library fund balance fund the remainder. As part of its proposal to voters, the Library laid out a clear **framework for how 2019 Levy proceeds would be used to maintain services that had b**een funded by the 2012 Levy and provide

2022 Library Revised Budget (\$121.2 M)



additional services and programs over the seven-year levy period. This report, which covers levy activities and spending for Q1 2022, continues the series of quarterly levy updates the Library has provided for the Board of Trustees and the public since 2013.

Beyond renewing 2012 levy commitments, the 2019 Levy provides support for additional Library hours (which have been delayed through Q1 2021 due to the pandemic); elimination of overdue fines; improved collections and technology; safer, cleaner buildings; specialized programming and services for children; and development of a plan for the future of library service.

Q1 2022 highlights: New Leadership, restoration of hours

Since March 2020, when a global pandemic shuttered Library buildings, the Library has redirected resources to where they are needed most, including additional investments in virtual services and health and safety measures. During Q1 2022, the Library continued to adapt to our new operating environment to meet the needs of Seattle residents in the levy investment areas of Hours and Access, Collections, Technology and Online Services, Children's Programming, and Maintenance.

As you'll read in this report, from January to March, after an initial rollback of service hours in late January related to the omicron surge, we expanded and restored Library services for Seattle residents. By the end of March, we were at 93% of our pre-pandemic service hours. Also in March, based on state and county public health guidelines, we dropped our mandatory mask requirements for patrons, although masks are still strongly encouraged in Library buildings and Public Services staff were still required to wear masks.

Other Q1 highlights include readying our facilities for in-person programming and meeting room use, while we continued to offer a wide variety of virtual programs for many audiences. In addition to core levy-supported activities, this report highlights the ways the Library used levy resources in the first

quarter to leverage funding from other sources, in particular The Seattle Public Library Foundation, to stay connected and nimble in service to the residents of Seattle.

New Library leadership

Q1 2021 also marked the beginning of a big transition for the Library. On March 2, 2022, The Seattle Public Library Board of Trustees' <u>unanimously voted to appoint</u> Tom Fay as Executive Director and Chief Librarian. Fay, who served as the Library's Director of Programs and Services from 2015 to 2021, and as interim Executive Director and Chief Librarian since April 2021, was selected after a year-long national search.

At the time of the announcement, Carmen Bendixen, president of the Board of Trustees said, "Tom Fay is an experienced leader with deep knowledge of our city, our patrons, and our library system. He has shown over the past year that he has the experience and skills to succeed as our next Chief Librarian." "The Seattle Public Library is a beacon of learning, connection, opportunity and inspiration for our city. I look forward to learning from the many communities we serve to help shape the future of the Library."

Tom Fay, Executive Director and Chief Librarian

Fay has described the Library as a "hybrid" organization – remaining nimble and responsive in developing digital programs and services, while also reactivating the in-person services the Library has provided for generations. Initial priorities for Fay include developing a long-term building maintenance strategy; implementing an equity work plan for the organization; hiring a consultant to conduct a strategic foresight analysis for the organization; and preserving intellectual freedom in Library collections, programs and services, while maintaining safe and inclusive spaces where everyone feels a sense of belonging.

Fay has also emphasized the need for "identifying and eliminating any historic barriers to access we may have created for the communities we serve as an institution 132 years in the making." Community listening sessions throughout the remainder of the year will be foundational to the development of both a levy-supported strategic/futures project and a new strategic plan. The strategic foresight initiative will provide a better understanding of future challenges and opportunities and their potential impacts on library spaces, resources, technology, and staffing, Fay will work with the Board, staff and the community to advance equity goals share a roadmap for both the strategic foresight initiative and the strategic planning process.

LEVY ACCOMPLISHMENTS: HOURS & ACCESS

Increasing access

The Hours and Access category of the 2019 Levy supports operating hours in neighborhood branches and the Central Library; providing access to Library programs and services in the

community; and outreach and engagement services throughout the city. Many elements of this levy category relate to increasing access to Library services through measures such as eliminating late fees and adding open hours. The revised levy budget in 2022 for the Hours and Access category is \$12.7 million.

We started 2020 by eliminating overdue fines and opening our branches one hour earlier on Sundays, the first step in what was intended to be more than 10,000 new Library hours each year funded by the levy. With the closure of all Library facilities to the public in March 2020 due to COVID-19 restrictions, we have had to defer our promise of providing additional open hours.

By the end of 2021, we returned to scheduled open hours at 95% of pre-pandemic levels with support from funds from the Seattle Rescue Plan. In December, however, we had to close numerous branches on short notice due to impacts of the omicron wave on our ability to staff our buildings, as well as inclement weather. In late January, we were operating at 77% of our pre-pandemic hours. By the end of March, we were able to restore operating hours to 93% of the level we had when we had to close our facilities in March 2020 (See Table 1). We created a new page on our blog, spl.org/today that provides information on unexpected closures or changes daily.

On March 30, the Library achieved another milestone in its pandemic recovery: For the first time in over two years, the Central Library's Book Spiral on Levels 6 through 9 as well as the Level 10 Reading Room, reopened to the public one day a week. We anticipate restoring more hours throughout the system in the second quarter and expanding hours later in the year as staffing and budget consideration allow. These plans will be informed by our fall 2021 survey of Seattle residents, which gathered information on how their Library use had shifted during the pandemic and their current preferences for Library hours. The survey, which was available in print and online in eight languages, received over 4,600 responses.

In-Person and virtual programming and services

In Q1, we once again offered in-person tax help sessions at the Central Library, in partnership with United Way of King County. Starting in mid-February and continuing through April 21, we offered patrons the opportunity to meet with trained volunteers six days a week to get answers to questions and get help preparing their tax returns. Events Services staff continued to field requests for reservations for meeting and event space at the Central Library for library programs and private events.

As we restore access to in-person programs and services, we continue to offer essential services and programs in virtual or hybrid formats. We offered over 100 virtual programs in the first quarter, including the Third Annual Black Owned Business Excellence Symposium, a full-day virtual conference to celebrate, educate and inspire Black business owners and kick off Black History Month in February. More than 700 people attended. We also cohosted the Washington State Book awards in January and four virtual author talks in partnership with Elliott Bay Book Company.



We helped patrons rediscover the Library by continuing our "Year of Wonder" marketing campaign, highlighting each season with a handpicked mix of programs, services and collections to celebrate the many wonders of the Library. In Q1 we collaborated with local artist Jorge to showcase his artwork on the website, and other digital channels. We also

distributed postcards of his work for patrons to color in, via our branches. We launched the spring iteration of Year of Wonder on April 1.

We continued to deliver on our Language Access Strategy, rolling out additional language materials as well as launching text notifications in multiple languages, including Chinese. We frequently feature in-language promotion on the main pages of our website, including the home page. We updated and promoted our bilingual page for <u>Día/Children's Day/Book Day</u>, which celebrates children and promotes multicultural and multilingual family literacy, culminating in special events and activities toward the end of April every year.

LEVY ACCOMPLISHMENTS: COLLECTIONS

Building robust collections in print and digital formats

The 2019 Levy commits resources to maintaining and expanding the Library's collection of physical and digital materials. The levy includes additional funding for e-books, e-audiobooks and streaming services; continuation of Peak Picks; and funds to support the acquisition and digitization of local history items. In 2022, the 2019 Levy provides 45% of the Library's total budget of \$9.5 million for books and materials.

Digital collections reaching more people

More than 98,000 patrons downloaded more than one million digital books (e-books and e-audiobooks) through OverDrive in Q1, an increase of 6.5% in users and a slight increase in items checked out compared to Q1 2021. Use of our streaming services was down slightly with 7% fewer patrons using Kanopy, our video streaming service, and 4% fewer patrons using Hoopla, our service for streaming music and comics, compared to Q1 2021.

In response to the sustained interest in digital books, we purchased 27% more e-titles from OverDrive during Q1 2022 compared to Q1 2021, adding to the depth and breadth of our collection. We also increased our weekly checkout limit for OverDrive from 25 to 50. (We had lowered the limit to 25 in 2020 following patterns of extremely high usage, which had budget implications along with concerns about piracy.) This increased weekly checkout limit expands access for the Library's most avid readers.

In 2022, using levy funds, we are conducting collection diversity audits of our digital and physical collections with three of our vendors. In the first quarter of 2022, we purchased 479 titles from OverDrive based on the results of the audit. These included 163 backlist titles by prominent and popular authors in the adult fiction category, such as "In the Name of Salome" and "Yo!," by Julia Alvarez, "Tamborines to Glory" by Langston Hughes and "Blue Ravens" and "The Heirs of Columbus" by Gerald Vizenor.

We also purchased 120 titles in the adult nonfiction category, including "Coming of Age in Mississippi: The Classic Autobiography of Growing Up Poor and Black in the Rural South," by Anne Moody; "Trans Like Me: Conversations for All of Us," by C.N. Lester, and "Hawaii's Story by Hawaii's Queen," by

Julia Alvarez Queen Lili'uokalani. We rounded out our purchases with 181 new children's and 123 teen titles. Our new acquisitions have been popular with our patrons with many of these titles checked out multiple times since they have been added to the collection.

Building physical collections

Demand for physical materials continues to rebound as the Library offers more open hours. In Q1, we circulated nearly 1.5 million items, up 3% from 4Q 2021 and up 12% from 3Q. As patron demand returns for physical materials we continue to deliver on our levy promise of more materials when patrons want them.

May 2022 will mark the fifth anniversary of Peak Picks – the Library's popular no-holds, no-wait collection of high-interest titles. This collection continues to be very popular with Library users. Over 34,000 Peak Picks were checked out in Q1 2022, about the same number that were checked out in Q4 2021. While Peak Picks circulation has not returned to pre-pandemic levels, it remains very popular with patrons. One out of every four patrons who checks out physical items from the Library, checks out at least one Peak Pick.

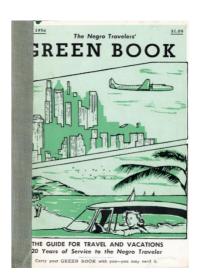
We added 27 Peak Picks titles and nearly 5,000 copies in the first quarter, including Nita Prose's blockbuster debut mystery, "The Maid", which puts a contemporary spin on the classic whodunit; and Xochitl Gonzalez' highly-anticipated "Olga Dies Dreaming," the tale of a wedding planner grappling with her social ambitions, absent mother, and Puerto Rican roots — all in the wake of Hurricane Maria. Nonfiction highlights include "Red Paint: An Ancestral Autobiography of a Salish Coast Punk," by Sasha taqwšəblu LaPointe; and "Grow More Food: A Vegetable Grower's Guide to Getting the Biggest Harvest Possible from a Space of Any Size" by Colin McCrate and Brad Helm, who are also owners of the Seattle Urban Farm Company.



Adding to local history collections

We added more content to our <u>Black Culture and History Collection</u> in Q1 to tie in with the Smithsonian's traveling <u>Negro Motorist Green Book exhibit</u> at the Washington State History Museum. The Green Book was published annually between 1936 and 1966 by Victor H. Green, a postal carrier who lived in New York City. It served as a guide for Black travelers hoping to find hotels and other businesses considered friendly in an age of discriminatory Jim Crow laws. The Library owns two copies of the <u>Green Book</u>, one from 1949 and another from 1956, both of which are now available in our online collections.

We also digitized the more recent 2007 publication <u>Let's Take a Walk! a Tour of Seattle's Central Area as It was Then (1920s, 1930s, and 1940s)</u>, which was created by Black Heritage Society co-founder Jacqueline E. A. Lawson to highlight historic Black businesses.



As part of our continuing work on our Washington State Library Digital Heritage Grant, we added 370 images to our Northwest Photograph Collection. These photos included shots from the 1949 Lummi Nation Stommish water festival, a celebration started near Bellingham in 1946 with activities including

canoe races, salmon bakes, dancing, and the selection of a festival princess. Included in these additions were views of McNeil Island Penitentiary from the 1920s to 1950s showing the prison grounds, prisoners and transport boats, as well as a set of <u>real photo postcards</u> from about 1918 depicting military scenes at Fort Worden and Fort Flagler.

We also continued to expand our <u>COVID- 19 Community Collection</u> with photographs, poetry and personal reflections. Submissions to this collection are collected at <u>www.spl.org/covid19communitycollection.</u>

The Library purchased some wonderful items related to the 1909 Alaskan-Yukon-Pacific Exposition (AYPE), Seattle's first Worlds' Fair. Held on the campus of the University of Washington, the Exposition attracted nearly 4 million visitors and put Seattle on the map as a gateway to the Pacific Rim.

Items include AYPE decorative spoons, colorful pins, a horoscope wheel, ticket coupon books, an official certificate of attendance, a small souvenir chest and a pinback medal with ribbon. Two of the most delightful additions are ticket coupon books belonging to Seattle sisters — Fannie and Zula Greene — who attended the Exposition. These items will enhance the Seattle Collection's existing AYPE collection and our Alaskan-Yukon-Pacific Exposition Digital Collection.



Fannie Greene, 1909

LEVY ACCOMPLISHMENTS: TECHNOLOGY

Keeping our technology up to date

The 2019 Levy promises around technology include dedicated funding for digital equity offerings; replacing infrastructure for public internet access; replacing outdated technology for acquisition and circulation; and maintaining and upgrading public technologies and the spl.org website. While our buildings have remained closed, our presence online has grown. The levy provides \$2.5 million to support Technology operating expenses in 2022 and \$5.7 million, including \$2.5 million in carryforward, for the Technology capital program.

Digital equity and the HotSpot circulation program

Internet access is a critical need for everything from job-seeking help to social connection to remote learning. The pandemic cut off internet access for many due to long-term closures and changes to services Seattle residents had depended on. The 2019 Levy is the primary funding source for our HotSpot program, and we have been able to leverage levy funding with additional Foundation and federal funds to offer more hot spots in the community.

In Q1, our hotspots available through the general collection were checked out 2,000 times. We also loaned 129 outreach hotspots for long-term access. We continued working with community organizations such as Literacy Source, API Chaya, Villa Comunitaria, and the Low Income

Housing Institute's (LIHI) Tiny House Villages to provide long-term internet access to communities disproportionately impacted by the digital divide. We developed two new partnerships with University Beyond Bars, which empowers prisoners to fulfill their potential through communities of higher learning, and the Seattle Human Services Department Summer Youth Employment Program, which provides pre-employment skills trainings and internship opportunities to youth and young adults in the Seattle area. University Beyond Bars will provide hot spots to formerly incarcerated men who are participating in virtual restorative justice healing circles. The Summer Youth Employment program will provide hot spots to youth in their programs who do not have stable internet access.

February was a big month for our partnership with LIHI. Library staff visited all 10 Tiny House Village locations across the city, exchanging and updating hotspots to ensure that residents have access to updated devices and internet access to meet their essential needs. We met new staff members and learned about the people, culture and priorities in each Tiny House Village community. Based on what we learned, we shared resources including information about financial literacy for people moving forward on their path to housing.

Outreach hotspot partners shared stories highlighting the impacts of this collaborative program. This quarter, participants have been able to attend ESOL, GED and Ready to Work classes, access health resources as well as educational resources for themselves and children, complete homework assignments, and receive one-on-one remote tutoring to supplement their learning opportunities.

Expanding access to computers, scanners and more

In the first quarter, our technology team continued to support Library reopening with additional laptop computers available for public use. We expanded the two-hour limit on desktop PC usage to automatically extend for additional time if the PC isn't reserved by another patron. We are evaluating our public meeting spaces for technology upgrades to support meetings with both in-person and virtual attendees. We deployed new state-of-the-art scanners for several branches, with more on order. Staff are being trained on these units, which will be available for public use in May 2022. Features include high-speed scanning, copying and faxing, language translation to text and audio, and restoration of faded photos and documents.

We continued to upgrade PCs, servers, network switches and other hardware, though supply chain issues and computer chip shortages are still causing delays in receiving new equipment. Development of a strategic technology roadmap to replace our Integrated Library System (ILS) that manages procurement and patron access to our physical and digital collections is in progress and expected to complete in mid-2022.

"The hotspots have been very helpful for our students who cannot benefit or access a traditional ISP like Comcast, even the low-cost version. The SPL hotspot program provides a muchneeded bridge so they can experience minimal disruptions in their learning."

- Literacy Source



LEVY ACCOMPLISHMENTS: SUPPORTING CHILDREN

Expanding early learning options for children

Planned programs delayed, virtual programs launched

The 2019 Levy promised additional support for Library early learning programs for children ages 0 to 5, providing about \$280,000 to support this effort in 2022. Our goal is to add up to six additional Play and Learn programs each week at Library locations, but our efforts have been delayed due to the suspension of in-person programming. We continued to offer a robust menu of virtual programs through our Kids' YouTube channel, including over 183 different videos of story times, Play and Learn programs, Early Learning at Home programs, and children's activities online that are available to the public to enjoy at any time. In Q1, we added eight new story time videos, including four in Mandarin. We now have a total of 47 virtual story times in English, 30 in Mandarin and 17 in Spanish.

Our early learning program manager continues to work with Play and Learn partners to provide support to each partner based on their distinct needs and organizational capacity. We promote online groups via the SPL.org website and provide early learning support and access to books for groups that are offering in-person sessions in other community locations. This support includes book giveaways to participants, art supplies and circle time materials. Access to resources and being responsive remains a high priority for Library staff working with children. With revised outreach guidance, our staff are excited to increase their presence in the community.

"ReWA's elementary school cohort had a great time making Oobleck with Ren, the lesson tied into our Scientific Method unit. They were excited to receive art supplies in their slime kits and always look forward to Library visits."

- Refugee Women's Alliance (ReWA)

LEVY ACCOMPLISHMENTS: MAINTENANCE

Protecting our investments

The 2019 Levy promised to maintain Library buildings, preserve funding for major maintenance and add resources to undertake earthquake retrofits for the historic Columbia, Green Lake and University branches. The 2019 Levy provides about \$2 million in 2022 to support routine maintenance and \$12.9 million to support major maintenance and seismic work.

Routine maintenance: Keeping our facilities clean and safe

The COVID-19 pandemic continues to present unique challenges and opportunities for keeping the Library clean, safe, and accessible, another important levy priority. The facilities team completed over 1,000 preventative maintenance work orders in Q1, and continued reconfiguring our facilities to adapt to changing health and safety conditions, including the installation of eyewash stations at all branches. Staff also addressed an increase in vandalism across the city which has affected our buildings. We had to replace numerous broken windows throughout the system, including at Ballard, Beacon and Fremont Branches and the Central Library.

In addition to normal operating cleaning procedures, our custodial/janitorial teams continued to provide enhanced COVID-19 cleaning to ensure staff are safe to return to the building after a reported COVID-19 exposure. They continued to procure masks, respirators, gloves, and touch-point cleaning supplies for Library staff, improved daytime branch cleaning support to provide seven-day scheduled cleaning support at Ballard Branch and provided more frequent scheduled support at Lake City, Capitol Hill, Columbia, Rainier Beach and South Park branches.

Our facility maintenance and janitorial/custodial teams are essential to keeping our libraries open. Their dedication and hard work amid the fear and uncertainty of the pandemic enables the Library to provide the services our patrons and the community rely on.

Major maintenance: Preserving libraries for the next generation

The 2019 Levy provides \$5 million in 2022 budget authority and \$7.9 million in carryforward authority for major maintenance and seismic work. The 2012 levy provides an additional \$3.5 million in carryforward authority. In Q1, the Library spent over \$800,000 of 2019 levy funds and over \$7,000 of 2012 levy funds.

Much like the past two years, our Capital Improvement Program continues to experience unfortunate delays. Widespread supply chain issues have slowed -- or temporarily suspended -- progress, as have labor shortages created by the COVID pandemic. Heightened materials cost/scarcity and general construction inflation have also added pressure to already tight project budgets.

Despite these challenges, the Library made progress on the seismic retrofit projects at Green Lake and University branches. The Green Lake project is undergoing permit review and is scheduled for a public bid in May, with construction scheduled to begin in Q3. The design contract for the University Branch has been awarded to SHKS Architects, who is assessing existing building conditions to prepare for preliminary schematic design.



Also during Q1, the Library continued to make progress on several other significant projects. The roof replacement project at the Queen Anne Branch will be publicly bid in Q2. The build-out of the Library's Maintenance and Operations Center space is scheduled to begin in Q2. While the construction portion of the Douglass-Truth Branch exterior access improvements project has been bid and awarded, the timeline is still on hold because of a concrete delivery driver strike. Some work is progressing at the Douglas-Truth Branch separate from the strike, including refinishing the doors and installation of new door hardware with ADA motion sensors and openers.

Finally, the roof and mechanical systems replacement project at the Capitol Hill Branch has been bid and staff are vetting/reviewing qualified bidders; construction timeline is dependent on availability of mechanical units. Several other smaller projects are nearing completion; final punch list items for the Montlake Branch parking lot ADA accessibility project should be completed in Q2.

In addition to planned projects, the Library continues to address unexpected and emerging issues, such as installing HVAC equipment at the Broadview Branch to replace a system that failed in late 2021.

Risks, opportunities and the path ahead:

Despite restoration of General Fund funding in 2022, the Library continues to face financial uncertainty as the City works through the economic impacts of the pandemic. To deliver on our levy promises through the life of the levy, we must advocate for sustained General Fund support of Library services at the level we had before the 2019 levy was passed. In the year ahead, we will assess how we can best use levy dollars to deliver on priorities and meet emerging needs, but continuation of city budget support remains essential.

As you'll read in our 2022 second quarter report, our staff continued to adapt, enhance, and launch services and programs to help our community respond to the COVID-19 crisis and beyond. Here's a quick preview:

- Continued restoration of pre-pandemic hours
- Restart of in-person programming and community use of meeting rooms
- Results of collection diversity audits of physical collections

2021 Financials

The 2019 Levy accounts for \$42 million (35%) of the Library's total revised 2022 budget of \$121.2 million. The City General Fund provides \$62.7 million (52%), and other sources, including The Seattle Public Library Foundation, fund the remainder.

Spending tables below show the 2022 Operations Plan Budget plus encumbrances and unspent budget authority from 2021 in the revised budget columns. Budget authority of \$10.4 million from the 2019 levy and nearly \$3.6 million from the 2012 levy are available for spending in 2022. The Library will request additional spending authority from levy fund balances through legislation later in the year.

	2022 Ops Plan	2022 Revised			% Revised
2019 Levy	Budget	Budget*	2022 Exp	Available	Budget Spent
Hours & Access	12,671,000	12,725,590	2,606,636	10,118,954	20%
Collections	5,648,000	5,622,339	1,408,056	4,214,284	25%
Technology & Online Services	2,461,000	2,492,651	612,155	1,880,495	25%
Children's Programming	284,000	280,397	35,085	245,313	13%
Maintenance	1,883,000	1,969,930	290,745	1,679,185	15%
Administration	289,000	281,932	69,110	212,822	25%
CIP	8,215,000	18,605,299	809,152	17,796,147	4%
Tota	l 31,451,000	41,978,137	5,830,938	36,147,200	14%

^{*} Revised budget includes \$10.4 million of automatic carryforward for Major Maintenance and Information Technology capital projects

	2022 Ops Plan	2022 Revised			% Revised
2012 Levy	Budget	Budget*	2022 Exp.	Available	Budget Spent
Technology & Online Services	-	110,211	83,707	26,503	76%
Buildings & Facilities Support	-	-	1,997	(1,997)	N/A
CIP	-	3,539,327	7,235	3,532,092	0%
Tota	l -	3,649,538	92,939	3,556,599	3%

^{*}All budget authority in the 2012 levy fund is carryforward authority

Table 1. Weekly hours in Q1 compared to pre-pandemic service levels

Lacation	Pre Pandemic weekly hours	Weekly hours as of Jan. 1, 2022	Weekly hours as of Jan. 21, 2022	Weekly hours as of March 30, 2022
Location Ballard Branch	C1	C1		
	61	61	57	61
Beacon Hill Branch	61	61	53	59
Broadview Branch	61	61	57	61
Capitol Hill Branch	61	53	40	53
Central Library	62	58	58	58
Columbia Branch	61	61	45	59
Delridge Branch	40	40	33	40
Douglass-Truth Branch	61	53	45	53
Fremont Branch	40	40	26	40
Green Lake Branch	40	40	28	40
Greenwood Branch	61	61	45	61
High Point Branch	47	47	47	47
International District/Chinatown Branch	47	47	35	47
Lake City Branch	61	61	52	53
Madrona-Sally Goldmark Branch	40	40	26	33
Magnolia Branch	40	40	19	40
Montlake Branch	40	40	21	40
NewHolly Branch	40	40	28	28
Northeast Branch	61	45	45	53
Northgate Branch	61	45	29	45
Queen Anne Branch	40	40	28	35
Rainier Beach Branch	61	61	53	59
South Park Branch	47	47	42	47
Southwest Branch	61	53	53	53
University Branch	47	47	28	40
Wallingford Branch	40	40	21	40
West Seattle Branch	61	53	45	53
Total Weekly Hours	1,403	1,335	1,059	1,298
Scheduled hours as a % of pre-	-	-		-
pandemic schedule	100%	95%	75%	93%